



Storage and Handling Statement

It is our mission to properly store and handle the products we sell. As a Certified Labdiet® Dealer, we are inspected and audited annually by Purina Animal Nutrition. In addition, internal and external audits of our ISO 9001:2008 program are conducted on a regular basis. The following is a description of our facility and our warehousing and distribution procedures.

1. Building Description

ScottPharma occupies 30,000 square feet in a one story industrial/flex building of approximately 76,000 square feet. It was built in 1966 with steel frame and masonry siding. Our facility is used exclusively for the distribution of laboratory animal supplies. Our product storage areas are chemical and pesticide free. Any products and disinfectants used on our equipment is stored in a secure, isolated location.

2. Storage

Product is thoroughly inspected upon receipt to our warehouse, during storage and before delivery to customers. Any broken or damaged bags are isolated and held in a designated area until removed from the building. Feed and bedding is stored on metal pallet racks at least 18" away from walls to allow for proper circulation and inspection.

ScottPharma adheres to a strict inventory rotation program. All products are rotated on a first in, first out basis. Laboratory feed is received by lot number (i.e. date of manufacture) and that lot number is printed on all delivery tickets and invoices. This allows us to track each individual bag from the time of manufacture through delivery to your facility. Feed manufacture dates are carefully monitored and any product older than 180 days is removed from inventory.

3. Sanitation and Pest Control

ScottPharma maintains a rigid sanitation and pest control program to ensure proper vermin control. Our pest control service is Waltham Services, 817 Moody St, Waltham, MA 02453, (781) 893-1810. Our facility is inspected and treated for pests once a month and a written report is issued for each visit.

4. Temperature and Humidity

Our warehouse is monitored by (3) HOB0® loggers on an hourly basis for temperature and humidity to ensure the nutritional quality of the feed is maintained for its entire shelf life. The majority of our products are stored at ambient temperature, not to exceed 80°F or fall below 50°F. Deviation reports are filed for any temperatures that fall outside this range. Relative humidity averages approximately 50%. In addition, we have a designated climate controlled storage area for temperature sensitive products. Due to the high turnover of inventory, most diets leave our warehouse within a few weeks of receipt.

5. Delivery Vehicles

We maintain delivery vehicles in sanitary condition and keep them free of any contaminants. Our vehicles are used exclusively for the delivery of animal feed and bedding. Trucks are cleaned and sanitized on a regular basis as part of our ISO 9001:2008 program.

Updated June 2018